

Non-Discrimination Statement

New Berlin Dental Group and its associated affiliates comply with applicable Federal civil rights laws and does not discriminate based on race, color, national origin, age, disability or sex.

New Berlin Dental Group does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

New Berlin Dental Group Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters.
- Written information in other formats. (large print, audio, accessible electronic formats)
- Provides free language services to people whose primary language is not English, such as:
- Qualified interpreters.
- Information written in other languages

Services can be requested by speaking with or emailing this affiliate location's staff.

If you believe that **New Berlin Dental Group** has failed to provide these services or discriminated in another way based on race, color, national origin, age, disability, or sex you can file a grievance with:

Laura Myers, Compliance Director
CORDENTAL Group
40 Main Street, Ste. 100
Dubuque, Iowa 52001
(563) 583-1448 or email Compliance@Cordentalgroup.com

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights in the following ways:

Electronically through the Office for Civil Rights Complaint Portal <https://.hhs.gov/ocr/portal/lobby/jsf>:

USPS Mail to:
U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, DC 20201

Phone: Toll Free: (800) 868-1019
(800) 537-7697 (TDD)

Complaint forms are available at www.hhs.gov/ocr/office/file/index/html

Notice of Language Services

We will take reasonable steps to provide free-of-charge language assistance services to people who speak languages we are likely to hear in our practice and who don't speak English well enough to talk to us about the dental care we are providing.

Spanish:

Tomaremos acciones razonables para proporcionar servicios de asistencia lingüística gratuitos a aquellas personas cuyo lenguaje escuchemos frecuentemente en nuestro consultorio y que no hablen un inglés lo suficientemente bueno como para hablar con nosotros sobre el servicio odontológico que suministramos.

Hmong:

Peb yuav tsum nrhiav kev pab-dawb los ntawm kev pab cuam txhais lus rau cov neeg uas hais lus peb yeej tau hnov hauv peb txoj kev kawm thiab tus uas tsis paub hais lus Askiv txaus los tham rau peb txog cov kev pab kho hniav peb muaj.

Chinese:

我们将有序地做到提供免费的语言服务使我们能听懂英语不好的人向我们咨询有关牙齿护理

German:

Wir werden angemessene Schritte unternehmen, um denen eine gebührenfreie Sprachunterstützung zu bieten, die Sprachen sprechen, die wir möglicherweise in unserer Praxis hören, die aber kein Englisch sprechen, das gut genug ist, um mit uns über die Zahnpflege zu sprechen, die wir anbieten

Arabic:

سوف قنوم اختابذ خطوات قعمولة من أجل توفير خدمات اعاسملدة اغلولة بدون قفلكة اخشلأصل الذين حتيتئون اغلت أخرى من نقتيون حثدت ايلجلالزة يكشبل يحد هذكيم من احتلثت انبل اميف لمعتيق برعة انسلأن الامر حذ أن ممتسذ الهيل لاخل اممرانس والذين لا اتل قنذاهم

Russian:

Мы принимаем необходимые меры, чтобы предоставить бесплатные услуги переводчика для общения на языках, с которыми мы сталкиваемся в нашей практике с клиентами, которые не владеют английским языком достаточно, чтобы обсудить с нами стоматологическое обслуживание, которое мы предоставляем.

Korean:

저희는 적절한 조치를 통하여 언어 지원 서비스를 무료로 제공할 것입니다. 다만, 실제로 저희에게 관심이 있는 언어를 쓰지만 저희 치아 관리 서비스에 대해 의견을 줄 수 있을 만큼 영어로 의사소통이 원활하지 않는 경우로 한정합니다

Vietnamese:

Chúng tôi sẽ thực hiện các bước cần thiết để cung cấp dịch vụ hỗ trợ ngôn ngữ miễn phí cho những người giao tiếp bằng những ngôn ngữ mà chúng tôi có thể nghe thấy tại phòng khám của mình và cho những người không có đủ trình độ tiếng Anh để thảo luận về dịch vụ chăm sóc nha khoa mà chúng tôi đang cung cấp.

Pennsylvania Dutch:

Mir zelle unser Beschtes browiere fer Hilf griege fer ennich ebber as Druwwel hett fer verschtehe was mer an schwetze is in Englisch weechi Zaahdokteres do. Die Hilf, as mer aabiede kennt, deet nix koschte.

Laotian:

ພວກ າະໃ ນດຽນ ເໝາະ ມ ຄ ສີ ການ ວຍ ສ ານພ
 າສາ ເສຍ າ ນ ຈ າພາສາ ພວກ າສາດຈະໃ ນ ໃນກ
 ານ ກ ສມຂອງພວກ າ ຈະ ຈ າພາສາ ງ ດີ ຈ ສ
 ມ ບພວກ າ ປິດ ບການ ງແລງ ແລ ອ ພວກ າກ ງ ດີ

French:

Nous prendrons les mesures raisonnables pour fournir des services d'assistance linguistique gratuits pour les individus qui parlent des langues que nous sommes susceptibles d'entendre durant nos séances et qui ne parlent pas suffisamment bien l'anglais pour discuter avec nous concernant les soins dentaires que nous fournissons.

Polish:

Będziemy podejmować stosowne kroki, by zapewnić bezpłatne usługi wsparcia językowego dla ludzi, którzy rozmawiają językami, które my chcielibyśmy słyszeć w naszym gabinecie i dla tych, którzy nie mówią po angielsku na tyle dobrze, aby rozmawiać z nami o opiece stomatologicznej, którą zapewniamy.

Hindi:

हम उन व्यक्तियों को, जो कक ऐसी भाषाएं बोलि हैं जो हम अपने अभ्यास में संभावि ि रूप में सुनना चाहि हैं और जो हमारे द्ारा प्रदान की जाने िाली डैटल देखभाल के बारे में हमारे साथ उचचि ढंग से अंग्रेजी नहीं बोलि, मुफ़ि से िाएं प्रदान करने के ललये उचचि कदम उठायेँगे।

Albanian:

Do të marrim hapa të arsyeshëm për të ofruar shërbime falas për asistencë gjuhësore për njerëzit që flasin gjuhë që ka të ngjarë të dëgjojmë në punën tone dhe që nuk flasin anglisht aq mire sa të flasin me ne për kujdesin dentar që ofrojmë.

Tagalog:

Gagawin namin ang mga makatwirang hakbang para maibigay namin ng walang bayad ang mga tulong na serbisyo sa wika para sa mga taong nagsasalita ng mga wikang karaniwan naming naririnig sa aming pagsasagawa at sa mga hindi bihasa sa pagsasalita ng Ingles na sasangguni sa amin tungkol sa pangangalaga ng ngipin na ibinibigay namin.